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## Subject

Dial-a-bus

## Incident Reference # 200504-000079

Member with Interest: **Alan Reid**

Assigned: No Value

Date Created: 04/05/2020 02.19 PM

Date Last Updated: 04/08/2020 02.18 PM

Status: Updated by Service Controllers

Note By (Road and Infrastructure Services) (04/08/2020 02.18 PM)

Dear Councillor Reid,

As yet we haven't printed any booklets, we are unlikely to do so until the new year as we prepare timetable material for the upcoming season change and also bringing things back into alignment pre-covid as far as possible.

We will look to advertise this service in the future but it is not a current priority given the recent reactive changes to transport following the coronavirus response.

Kind Regards,

Amy Bruce

Note By (Katie McKenzie) (04/08/2020 09.03 AM)

Have any more copies of the booklet been printed yet?

Note By (Niamh Middleton) (14/05/2020 11.11 AM)

happy to close the case

Note By (Katie McKenzie) (12/05/2020 10.52 AM)

Response sent to Councillor, asked for instruction

Note By (Road and Infrastructure Services) (12/05/2020 10.49 AM)

Dear Councillor Reid,

We publicise this on our website at <https://www.argyll-bute.gov.uk/m106-cowal-dialabus-bus-timetable> where people can apply and view the timetable.

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A booklet is available, however at this time we are unable to print more copies due to the Coronavirus outbreak and printers not being available.

Kind Regards,

Amy Bruce

Note By (Alan Reid) (04/05/2020 02.19 PM)

The Forum asks what the Council does to publicise this service, in particular is there any booklet or on-line publication available? If so, could the Forum please be sent a copy?